



Registered Office Address:
Mathewson and Rosemond Ltd
T/A plumbingforless.co.uk
Union Mills
9 Dewsbury Road
Leeds
LS11 5DE

Telephone: 0113 3223 140
Email: sales@plumbingforless.co.uk
Website: plumbingforless.co.uk
VAT No: GB169625625
Regd Co. No: 0639320

CUSTOMER RETURNS FORM

RETURN ADDRESS

PLUMBING FOR LESS
Maclean House
New Works Road
Low Moor
Bradford
West Yorkshire
BD12 0LZ

IF YOU ARE NOT COMPLETELY SATISFIED WITH ANY ITEM(S), PLEASE ENSURE IT IS RETURNED UNUSED, IN THE SAME CONDITION AND PACKAGING AS IT WAS RECEIVED. THIS MUST BE DONE WITHIN **14 DAYS FROM DELIVERY** FOR A FULL REFUND.

ALL DAMAGES/SHORTAGES MUST BE REPORTED WITHIN **24 HOURS OF DELIVERY** (this does not affect your statutory rights, see plumbingforless.co.uk shipping & returns).

PLEASE ALLOW **30 DAYS** FOR CREDIT CARDS REFUNDS TO BE SHOWN ON YOUR STATEMENT.

PLEASE COMPLETE THIS FORM IN FULL AND INCLUDE WITH YOUR RETURNING ITEM(S)

We kindly ask that you call or email for a **RETURNS AUTHORISATION NUMBER** before returning any item(s), in order for us to track and process your return and issue a subsequent refund as quickly and efficiently as possible. Failure to do so may invalidate a return/credit request.

Returns Telephone Number: **0113 3223 140**

Returns Email: **returns@plumbingforless.co.uk**

RETURN DETAILS (Please fill in fully)

- * **Return Authorisation Number:**
- * **Returned by (Name/Postcode):**
- * **Order/Invoice Number:**
- * **Order Method (Please circle appropriate):** **Website/eBay/ Amazon/Phone/Email**

REASON FOR RETURN (Please tick appropriate box)

- * ☐ **Item no longer required** (incorrect item purchased by you)
- * ☐ **Incorrect item** (incorrect item sent by us)
- * ☐ **Damaged**
- * ☐ **Faulty** (Please add specific details):
.....
.....
- * ☐ **Other** (Please add specific details):
.....
.....

PLEASE NOTE:
We may be able to resolve some faulty products without the need of returning.
We recommend using an insured trackable method for return.
Item(s) can be returned in person to the returns address provided above during normal office hours and by an arranged appointment only.
For our full Consumer Conditions of Sale please visit plumbingforless.co.uk Terms and Conditions.